

Dmitry DOLGOV

+1 778 776 2751 ■ dmitry.m.dolgov@gmail.com ■ [linkedin.com/in/dmdolgov](https://www.linkedin.com/in/dmdolgov) ■ dmitrytoda.github.io

TECHNOLOGY MANAGER

PRODUCT DELIVERY ■ BUSINESS TRANSFORMATION ■ ORGANIZATION GOVERNANCE

Languages: English, Spanish, Chinese, Russian, French, Portuguese

- **17 years of success in leadership roles** across the entire initiative lifecycle with the ability to oversee multiple concurrent programs.
- **Strong in building rapport with stakeholders** and creating consensus between clients, senior management, and business sponsors.
- **Proven record in people management** and team development.
- **Technology:** Python, Docker, Kubernetes, Jira, Asana, AWS Cloud, Miro, airtable.

Portfolio

Successfully completed 20+ long-term business transformation programs, all in time and within budget, including:

- 2022, Airbnb. Guest & Host Tech reorg. Results: merger of two initially separate organizations with 800+ contributors into a single organism, including revamping of team reporting structure, asset ownership and governance methodology.
- 2021, lululemon. Demand forecasting and visualization. Results: data science dashboard with prediction accuracy graphs for 2 past years based on 100+ Gb of data and a forecast for 1.5 years into the future.
- 2021, National Corpus of Russian Language. Deep learning model for word alignment of Russian-Chinese parallel corpus using BERT. Results: 2.3 million words processed with state-of-the-art AER (alignment error rate) of 18%.
- 2019-20, Scotiabank. ForgeRock identity management platform. Results: authentication and provisioning performance improvement and surge protection for 6 client channels with a total of 11 million users.
- 2018, PokerStars. Development of 4 new poker variants for iOS/Android/web. Results: Fusion game increased overall cash games revenue by 9%.

Core Competencies

Management:

Strategy & Requirements
Cost & Budgeting
Risk & Change Management

Frameworks:

Agile / Kanban
Scrum / SAFe
Waterfall / PMBOK

Subject domains:

Data Science
DevOps
Cloud Computing

Career Progression

2021 – present time. **Capgemini**

Manager

Remote

Client: **Airbnb**

- Direct people manager of **12 software developers**
- Own OKRs for Communications & Connectivity org of **200+ engineers**
- Facilitate continuous roadmap planning for Messaging Product and Platform teams

2019 – present time. **Independent data science and tech management consultant**

Remote

Clients:

1. Scotiabank
2. Russian National Corpus
3. lululemon
4. Desjardins

- Budgets of up to **\$3.4 million** with teams of up to **13 engineers**
- Supervise vendors with regards to service delivery, billing and contracts
- Run programs of 3-5 cross-org teams with their own leads and scrum masters
- Responsible for scope estimates, finances, time, resource capacity, service delivery quality, and PMO procedures
- Proactively identify risks and resolve conflicts
- Develop presentations for stakeholders up to VP level
- Manage project budget to ensure adequate financial reporting and forecasting
- Coach multiple delivery teams on Agile/SAFe principles
- Suggest technical and business KPIs for performance improvement

<p>2017 – 2019. PokerStars (World leader in online poker, gambling and sports betting, 3000 employees.) Project manager, product delivery Toronto, Canada</p>	<ul style="list-style-type: none"> • Managed a diverse portfolio of projects related with poker innovations, infrastructure changes and regulated markets • Organized and facilitated workshops with stakeholders: business owners, product managers, development teams, QA and architecture • Responsible for delivery lifecycle and release management processes • Set priorities, developed work schedules and monitored progress towards program goals • Annual budget of projects under management 6000 man-days
<p>2015 – 2017 Falabella (The biggest retail and e-commerce holding in Latin America, 65 000 employees.) Project manager Santiago, Chile</p>	<ul style="list-style-type: none"> • Led a program of multiple system integration projects from initiation till go-live. Annual budget under management \$1.7 million • Designed and implemented a new project lifecycle, reducing average project costs by 13% • Mediated between business stakeholders, technical teams and corporate architecture department • Managed change requests, reconciling arising new demands with project objectives, budget and restrictions • Estimated efforts and costs • Provided visibility to the upper management by generating reports and guaranteeing correct escalation management • Handled vendor relationships (development outsourcing)
<p>2011 – 2014 Neoflex Consulting (Leading Russian provider of software and professional IT services for the financial markets, 350 employees.) Project manager Moscow, Russia</p>	<ul style="list-style-type: none"> • Led multiple projects of IT consulting, system integration, data analytics, financial reporting and business process automation • Directed cross-functional teams of up to 20 contributors: business analysts, system architects, software engineers and QA • Annual budget of projects under management – \$3.6 million • As Sales Manager, delivered contracts for \$1.3 million per annum • Created resilient project plans and managed associated risks • Determined communications plans and put them into action • Controlled budgets, guaranteeing high level of profitability
<p>2009 – 2011 Luxoft Moscow, Russia / London, UK Analysis team leader</p>	<ul style="list-style-type: none"> • Directed the analysis team of 3 people • Managed business and functional requirements for CRM system • Orchestrated 6 application releases up to production
<p>2007 – 2009 Accenture Business analyst on capital markets</p>	<ul style="list-style-type: none"> • Designed investment portfolio management system functionality • Conducted workshops with portfolio managers and traders
<p>2006 – 2007 NetCracker System analyst Moscow, Russia</p>	<ul style="list-style-type: none"> • Analyzed requirements and designed functionality for telecom operation support system • Designed data migration models

Education & Credentials

Bachelor of Applied Mathematics and Physics, Moscow Institute of Physics and Technology, 2007.

Project Management Professional (PMP), 2014.

Professional Scrum Master (PSM), 2020.

Specialization in Data Science, Johns Hopkins University, 2021.

Volunteer experience

Volunteer **subject matter expert** for **PMP exam development** workshops organized by PMI (Project Management Institute):

- Santiago, Chile, 2016
- Macau SAR, China, 2019
- Accra, Ghana, 2020
- Lisbon, Portugal, 2022

Personal interests

Chinese calligraphy, sailing, snowboarding.